ROBYN ELLOR

DOB: 13th June 1990 Nationality: South African Location: South Africa

Visas: B1 visa valid till 23rd June 2031 **South African Discharge Book**

Driving Licence: Full & clean, held for over 10+ years Health: Excellent, Non-smoker, ENG 1 valid till January 2022

No visible tattoos

CONTACT INFO





robynellor@gmail.com 👂 +27 68 144 4146 🕥 robynellor



PERSONAL PROFILE

- I was lucky enough to start scuba diving at 10 years old and to be exposed to the diving and tourism industry through family friends from 14 years old. I got my instructors in 2008 and by the age of 23, I became the youngest Rebreather instructor in the world. This was a great achievement as technical diving is dominated by older males.
- Exposure to the tourism industry from a young age has instilled a great understanding of the needs of an individual client, which in turn has given me the relevant skills and knowledge on how to create a memorable end-to-end customer experience. I handled the reservations and itineraries for multi-cultured guests from all over the world.
- Scuba diving has taught me the importance of safety. I have learnt how to manage possible safety issues from environmental conditions to human error as well as equipment faults.

EDUCATION & QUALIFICATIONS

PWC - RYA STCW, valid till Feb 2025 PDSD, valid till March 2025 Food Safety & Hygiene Level 2 IAMI GUEST Stewardess Interior Introduction IAMI GUEST Basic Food Service, Wine, Bartending & Mixology PADI & SSI Dive Instructor (taught up to Divemaster level) Nitrox Diver Scubapro Service Technician (BCD's & Regulators) SSI CCR Instructor (Poseidon Se7en; 100+ hours) SSI & EFR First Aid, AED & CPR Instructor (Child & Adult)

Felixton College 2003 - 2007

English, Afrikaans, Mathematics, Physics, Accounting & Geography

PROFESSIONAL EXPERIENCE

Sol Liv Aug 2021 - Sep 2021 Watch Keeper & Cook

I assisted with the delivery of a new build Voyage catamaran, 59ft, SV Sol Liv, from Cape Town, South Africa to Tortola, BVI. My duties included cooking, prepping and planning all the meals for the crew of 5, and I amassed a total of 152 night watch hours, 43 days out at sea and 5823 NM. Other duties included interior and exterior general upkeep and cleaning for the duration of the voyage.

Aug 2020 - Present Freelance **ESL Teacher**

Teaching English as a foreign language to adults and children from all over the world. This has exposed me to many diverse cultures and interesting people.

Feb 2020 - Jul 2020 **South Africa** Lockdown

Throughout February I completed my STCW course at Professional Yachtmaster Training in Durban. Immediately following this I completed the IAMI GUEST courses as well as food hygiene and safety level 2 course. In March I travelled down to Cape Town and completed the PWC and PDSD courses, then flew up to Pretoria to attain my discharge book with the intention of travelling to the Mediterranean, unfortunately, lockdown struck. However, I managed to keep myself busy tackling many projects around the house, created a website (see QR code). I managed to complete numerous online courses, the most significant of which was the TEFL certification.

Dec 2014 – Jan 2020 Pisces Diving Diving Operations & Sales Manager

Pisces Diving is a scuba diving charter in Sodwana Bay South Africa. My duties included marketing IG @Sodwanabay_Piscesdiving, operational logistics – dive, snorkel and scuba training planning, staff allocation, customer relations and mentoring position as head instructor. Pisces is a 1 boat dive operation which we built up to operate 2/3 boats in the busy season. I was responsible for training our interns from Rescue diver up to Divemaster.

June & July 2012 - 2017 ScubaAddicts Sardine Run Divemaster

ScubaAddicts is a dive tour operator in South Africa and Mozambique. For the Sardine Run, we would operate 6-8 boats for 8 weeks. My duties included crowd control and safety at sea as a Sardine Run divemaster for the international guests with a maximum of 8 guests per boat. We would be at sea for around 8 hours a day on an 8m RIB. I was responsible for the clients' snacks (boat packs) and crew lunches every morning and the sale of the ScuaAddicts merchandise in the evenings. I would also assist Shona with the settling of the accounts before guest departure.

Jan 2013 – Aug 2014 Reefteach Lodge Manager & Dive Instructor

Reefteach is a 4* bed and breakfast lodge sleeping 30 guests and a scuba diving tour operator in Sodwana Bay, South Africa. My duties included Lodge management – reservations, stock control, housekeeping – I was responsible for the final room checks and would fill in with the cleaning should we be fully booked or a staff member was on leave. Dive operations logistics – low season 2 boats, busy season 4/5 boats 150+ divers, instruction and guiding.

Mar 2014 – Nov 2016 R'nR Gas Owner

I started my own business supplying LP Gas to the lodges, hotels, restaurants and private households in Sodwana Bay. I sold my business to focus on hospitality.

Dec 2007 – Dec 2013 Adventure Mania Administration & Dive Instructor

Adventure Mania is a scuba diving tour operator in Sodwana Bay, South Africa. I completed my Open Water dive course with them when I was 10 years old and went to work for them every school holiday from 14 years old. I started as a beach-hand, making sure the clients were looked after and on the correct dives. I worked my way up and handled the reservations. Adventure Mania did not have accommodation, I was responsible for finding the perfect accommodation option to suit our clients' needs and expectations from 5* to off the grid camping. I worked 4 weeks on / 1 week off. In busy season operating 4 boats 120 divers we would start work at 4 am and only knock off at around 8 pm. The days were long but so rewarding.

Jan 2007 – Nov 2007 AKR Financial Services Bookkeeper

While in my final year of high school I worked as a bookkeeper using Pastel Accounting Program.

HOBBIES & INTERESTS

- I enjoy experimenting in the kitchen with different styles of cooking. My favourite cuisine is South-East Asian
- Enjoy surfing, I used to work as a Roxy Learn to Surf instructor while in school
- I enjoy being out on the ocean freediving and spearfishing
- Enjoy reading, especially historical novels and biographies, you will not see me travelling without my Kindle
- I enjoy staying fit by swimming, I have competed in the Midmar Mile swimming race and I run three times a week

REFEREES

Gary Dainton Dainton Yacht Deliveries Owner/Captain
Ph: +27 82 833 4573 gazzad@yahoo.com Time Zone: GMT +2

Lauren Norton Trilogy Luxury Training Owner

Shona Smith ScubaAddicts Owner

Ph: +258 84 634 2862 <u>info@scubaaddicts.com</u> Time Zone: GMT +2

