



Certificate of Achievement

Successful completion of GUEST Basic Food Service Module and Introduction Wine, Bartending & Mixology Module

IAMI Reference: Unit 25 | Yacht Steward/Stewardess



The main knowledge and skills completed within this module include:

GUEST Introduction Level Combined Unit 02 and Unit 03

Understands the basic principles of guest food and beverage service and the high standards of presentation and etiquette expected

Understands how to provide the different food service styles - Silver Service, Butler Service, Plated Service and Synchronized Service

Fundamental awareness of the following food service techniques: Caviar service, Canapes, Appetizer, Room service, BBQ service, Buffet/ Banqueting service, Breakfast, Lunch & Dinner

Understands the basics of food and beverage services, working with menus, table setting, order of service, hot beverages

Understands the basics of how to prepare and set up "mise en place" for the service areas onboard

Fundamental awareness of health and safety practices and promoting food safety and hygiene

Understands and recognises the fundamentals of special dietary and cultural food requirements

Understands the fundamental principles of flower arranging and basic plant care

Has a basic understanding of the world of wine, comparative tasting, wine making, food pairing and faulty wine

Has a basic understanding of regions and grapes of the world relevant to the yachting industry

Understands the basic principles of professional wine service, wine service preparation, opening, tasting and presentation

Understands the fundamentals of correct wine storage and relevant conditions on-board a yacht

Has a basic understanding of the main spirits and recognizes the classic service for spirits and mixers used

Has a basic understanding of the elements of a great cocktail and cocktail making terminology and how to use the required tools

Has a basic understanding of the preparation and service using the correct techniques and methods to serve cocktails.

Full name of Candidate: Robyn Claire Ellor

Assessment Date: 21st February 2020

Name of Training Provider: Trilogy Luxury Training

Certificate Number: 00007718

Candidate Signature:





Certificate of Achievement

Successful completion of GUEST Yacht Interior Introduction Module

IAMI Reference: Unit 01 | Yacht Steward/Stewardess



The main knowledge and skills completed within this module include:

- Understands the demographics of the yachting industry, life at sea as a crew member and some seamanship terminology.*
- Understands the hierarchy and chain of command and importance of communication on board.*
- Understands the importance of maintaining health and wellbeing and the health and safety in the Maritime industry.*
- Understands the required standards of personal etiquette, presentation and hygiene.*
- Understands the etiquette of meeting and interacting with guests and the different cultures and regions of the world.*
- Understands the required standards, attention to detail and the professional presentation and detailing of cabins, bathrooms and other guest areas.*
- Has a basic understanding of how to clean and maintain the fabrics, surfaces and finishing's onboard.*
- Has a basic understanding of professional laundry procedures and how to carry out laundry duties efficiently and professionally.*

Full name of Candidate: Robyn Claire Ellor

Assessment Date: 21st February 2020

Name of Training Provider: Trilogy Luxury Training

Certificate Number: 00007712

Candidate Signature:

